DECLARATION and POWER OF ATTORNEY

☑ ORIGINAL CONTINUATION □ DIVISIONAL

As a below named inventor, I declare that the information given herein is true, that I believe that I am the original, first and sole inventor (if only one name is listed as 1 below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled CUSTOMER INFORMATION COLLECTION METHOD AND SYSTEM. as United States Application Number or PCT International Application Number

the specification of which is attached hereto unless the following box is checked:

My residence, post office address and citizenship are as stated below next to my name,

was filed on

and was amended on

acknowledge my duty to disclose information which is material to the patentability of this application in accordance with Title 37. Code of Federal Regulations § 1.56(a) I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above I hereby claim foreign priority benefits under Title 35, United States Code, § 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed PRIOR FOREIGN APPLICATION(S) DATE OF FILING PRIORITY CLAIMED UNDER COUNTRY APPLICATION NUMBER Month Day Year 35 U.S.C. 119 Japan 2000-121152 April 21, 2000 I hereby claim the benefit under Title 35, United States Code, §120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code § 112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations, § 1.56(a) which occurred between the filling date of the prior application and the national or PCT international filing date of this application. (Filing Date) (Andication Serial No.) (Status) POWER OF ATTORNEY: As a named Inventor, I hereby appoint the following attorney(s) and/or Agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith. WILLIAM L. ANDROLIA, Reg. No. 27,177; H. HENRY KODA, Reg. No. 27,729. Send correspondence to: KODA & ANDROLIA DIRECT TELEPHONE CALLS TO: KODA & ANDROLIA 2029 Century Park East. Suite 3850 Los Angeles, CA 90067-3024 310-277-1391 (Please Print) STATE or COUNTRY Name of Inventor Residence CITY HIROSHI LIEDA Tokyo 11 CITIZENSHIP Post Office Address 19-1 Shibuya 3-chome, Shibuya-ku, Tokyo, Japan Japan Name of Inventor Residence: CITY STATE or COUNTRY 100 Post Office Address CITIZENSHIP Name of Inventor Residence: CITY STATE or COUNTRY 3 Post Office Address CITIZENSHIP Residence: CITY STATE or COUNTRY Name of Inventor 4 Post Office Address CITIZENSHIP I further declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that withit false statements and the like so made are printshable by fine or impressionment, or both, under Section 1001 of Title 180 of the Lindes States Cook, and that such willful false statements may peopletuse the validity of the application or any patent issuing with thereon.

SIGNATURE OF INVENTOR 2

SIGNATURE OF INVENTOR 4

DATE

DATE

SIGNATURE OF INVENTOR 1

SIGNATURE OF INVENTOR 3

Hiroshi Ueda

2000.